



The Professional Photo SourceBook

Section 15

Purchasing

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We buy, sell **USED**



TO SELL

Your old and/or used photo and video equipment is valuable to us. We pay top dollar, and we pay fast. It's easy to sell your used equipment to B&H.

Here is all you do:

- *Make a list of items you wish to sell or trade*
- *Call, fax or e-mail our buyers for an estimate and get a quote number*
- *Pack your equipment carefully and insure fully*
- *B&H will inspect your equipment and send you a check*
- *Accurate quotes for fair market price*
- *Efficient and speedy handling of your equipment*
- *Check sent fast as per our agreement*
- *All quotes are contingent on our examination. If necessary, your equipment will be shipped back to you immediately, fully insured*

We buy from:

Individuals • Estates • Complete Studios • Collections

Address to:

B&H Photo-Video

Used Department Photo (or Video)

420 Ninth Avenue • New York, NY 10001

Quote #:



and trade

EQUIPMENT



TO BUY

Considering buying used equipment? As America's largest photo, video and pro audio dealer, we carry a wide selection of fine pre-owned equipment at considerable savings over new equipment. We also have a tremendous inventory of used one-of-a-kind classic and collectibles. So if you are on a budget or can do without the latest bells and whistles, you can purchase some great used gear and salt away the dollars for the day a new piece of technology comes along that you simply cannot live without.

- *20,000 used pieces in our inventory*
- *Every preowned item is thoroughly checked, cleaned and/or serviced before being offered for sale*
- *14-day satisfaction guarantee for photo and 7-day for video purchases*
- *90-day limited warranty for photo and 30-day limited warranty for video (optional extended warranty available)*
- *Call today for our current used inventory list, or see our monthly flyer*

To call the Used Equipment Department:

Toll Free in the USA

800 947-6650

Worldwide and in NY

212 444-6630

*Quick Dial
Extensions:*

*For Photo, dial 65
For Video, dial 75*

To fax:

212 239-7540

To e-mail:

used@bhphotovideo.com



The Professional's Source

420 Ninth Avenue
New York, N.Y. 10001

For orders
or product
information:

In USA, Call Toll Free:	800.947.6650	Fax Toll Free: (24 Hours)	800.947.7008
Worldwide and In New York:	212.444.6630	Fax 24 hours in New York:	212.239.7770

Customer
Service
inquiries:

In USA, Call Toll Free:	800.221.5743	Fax Toll Free: (24 Hours)	800.947.2215
Worldwide and In New York:	212.239.7765	Fax 24 hours in New York:	212.239.7549

On the web:

www.bhphotovideo.com

STORE AND MAIL ORDER HOURS:
Sunday 10:00-5:00 • Monday thru Thursday 9:00-7:00 • Friday 9:00-1:00

PLACING YOUR ORDER IS EASY!

When you call the B & H order department, you will connect with a professionally-trained, courteous sales representative who will:

- Give you any information you need
- Help you decide which equipment suits you best
- Explain specific product features and specs
- Advise you of our unadvertised specials
- Freely quote and compare prices
- Inform you about products not listed in the SourceBook
- Keep you abreast of the latest in photo technology

BY PHONE BY PHONE BY PHONE
BY PHONE
 BY PHONE BY PHONE BY PHONE BY PHONE

Call **800-947-6650** or **212-444-6630** during business hours. When using a credit card, please have your credit card number and expiration date ready. We will need the cardholder's billing address, home and daytime phone numbers.* Should the shipping address be different then the billing address, we will need a ship-to phone number.

BY FAX BY FAX BY FAX BY FAX BY FAX
BY FAX
 BY FAX BY FAX BY FAX BY FAX BY FAX

Fax your order to our 24-hour fax line: **800-947-7008** or **212-239-7770**. If you are paying by credit card, please indicate billing and shipping addresses, credit card number, expiration date, home and daytime phone numbers, and **sign your order**.* Should the shipping address be different then the billing address, we will need a ship-to phone number. For international orders, please fax a copy of **BOTH** sides of your credit card.

BY MAIL BY MAIL BY MAIL BY MAIL
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 BY MAIL BY MAIL BY MAIL BY MAIL BY MAIL

Mail your order to: **B & H Photo-Video-Pro Audio, 420 Ninth Avenue, New York, NY 10001**. For your convenience, an order form is provided at the back of the SourceBook. Please print your name, address, and phone number clearly. Call to confirm prices before sending in your order. **If paying by credit card**, please include billing and shipping addresses, credit card number and expiration date, home and daytime phone numbers, and **sign your order**.* Should the shipping address be different then the billing address, we will need a ship-to phone number. **If paying by check**, please be sure to include shipping charges. New York State residents must include applicable sales tax, unless an exemption or resale certificate is on file with us.

ON LINE ON LINE ON LINE ON LINE
ON LINE
 ON LINE ON LINE ON LINE ON LINE

E-mail your order or inquiry to **photo@bhphotovideo.com**, or see our on-line order form at: **http://www.bhphotovideo.com/orderform.html**.

METHOD OF PAYMENT

Credit card:



Credit card orders must include all information as it appears on the credit card account: Card Number, Expiration Date, Name of Cardholder, Billing Address, and Phone Number.

Check:

We accept certified checks, bank checks or money orders, as well as personal checks with bank-imprinted name, up to \$15,000. Checks must be in U.S. funds and drawn on a U.S. bank.

C.O. D.:

A 10% deposit is required, payable by either check or credit card, which must be received prior to shipment. COD balances are payable only by certified check or money order.

**To protect our customers from fraud, all orders are subject to verification procedures. If we cannot reach you to verify your order, there could be a shipping delay.*

Not sure what to get
for that Special Someone..?



Give the Perfect Gift —

The B&H Gift Certificate

- Convenient, easy to buy and simple to use
- Good toward any B&H purchase
- Available in any amount
- Sure to please the photo enthusiast on your Give List

RETURN PROCEDURE

1. You may return an item within fourteen days from date of receipt, minus freight charges, except special order items, software and soft goods (e.g., film, paper, batteries, etc.) after calling Customer Service for prior approval.
2. If an order is refused, you will be credited for the full amount, less shipping and handling. On C.O.D. orders, you will be charged for shipping, handling and C.O.D. charges.
3. Returns must be in brand new condition in the original undamaged packaging with all packaging materials such as instructions, styrofoam inserts, plastic bags and *the original unfilled warranty card*.
4. To return an item, please send a copy of invoice with letter explaining the reason (if defective, please specify defect) and requesting refund or exchange. **Manufacturer's labeled packaging must be enclosed *within* a shipping carton.**
5. The returned item must be sent to us prepaid. Returns sent C.O.D. or "shipping charges collect" will not be accepted or will be deducted from the refund amount.
6. All returns that do not meet the terms of the B&H return policy outlined on your receipt may be refused at our option, or be subject to a minimum 15% restocking charge if accepted.

If you have any questions about a return, please call Customer Service Toll Free: 800-221-5743, In New York: 212-239-7765

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S H I P P I N G A N D I N S U R A N C E

U.S.A. WITHIN THE FOLLOWING ZIP CODE RANGES

01011-08999 10000-29999	30000-33999 34100-49999	50000-96199 97000-99499	00600-00799 96700-96798 96800-96899 99500-99999	00800-00899 96799-96799 96900-96999
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FED EX SAVER (insurance add 50¢ per \$100 for all zones)

Min. \$5.95 for 1st lb. Add 25¢ for ea.	Min. \$5.95 for 1st lb. Add 40¢ for ea.	Min. \$6.95 for 1st lb. Add 75¢ for ea.	—	—
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FED EX ECONOMY (2nd Day Service to 50 states. 3 day to P.R.) (insurance add 50¢ per \$100 for all zones)

Min. \$10.00 for 1st lb. Add \$1.25 for ea. add. lb.	Min. \$10.00 for 1st lb. Add \$1.50 for ea. add. lb.	Min. \$12.00 for 1st lb. Add \$2.00 for ea. add. lb.	Min. \$17.00 for 1st lb. Add \$2.00 for ea. add. lb.	—
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FED EX PRIORITY (Overnight Service to 50 states and P.R.; U. S. Territories 3-5 days) (insurance add 50¢ per \$100 for all zones)

Min. \$25.00 for 1st lb. Add \$1.75 for ea. add lb.	Min. \$25.00 for 1st lb. Add \$2.75 for ea. add lb.	Min. \$29.00 for 1st lb. Add \$3.00 for ea. add lb.	Min. \$34.00 for 1st lb. Add \$3.00 for ea. add lb.	Min. \$77.00 for 1st lb. Add \$12.50 for ea. add lb.
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TRUCK/AIR FREIGHT (insurance add 80¢ per \$100 for all zones)

Min. \$60.00 up to 60 lbs. Add \$1.00 for ea. Add. lb.	Min. \$70.00 up to 60 lbs. Add \$1.00 for ea. Add. lb.	Min. \$75.00 up to 60 lbs. Add \$1.25 for ea. Add. lb.	Min. \$135 up to 60 lbs. Add \$1.75 for ea. Add. lb.	Min. \$240 up to 40 lbs. ADD \$6 FOR EA.
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AIR MAIL (insurance add \$1.00 per \$100 for all zones)

Min. \$5.95 for 1st lb. Add 70¢ for ea. add. lb.	Min. \$5.95 for 1st lb. Add \$1.25 for ea. add. lb.	Min. \$5.95 for 1st lb. Add \$1.60 for ea. add. lb.	Min. \$5.95 for 1st lb. Add \$1.60 for ea. add. lb.	Min. \$5.95 for 1st lb. Add \$1.60 for ea. add. lb.
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EXPRESS MAIL up to \$500 value (Includes Insurance)

Min. \$30 for 1st lb. Add \$3.00 for Ea. Add. lb.	Min. \$30 for 1st lb. Add \$3.00 for ea. Add. lb.	Min. \$30 for 1st lb. Add \$3.00 for ea. Add. lb.	Min. \$30 for 1st lb. Add \$3.00 for ea. Add. lb.	Min. \$30 for 1st lb. Add \$3.00 for ea. Add. lb.
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CANADA

VIA Airmail (Up to \$500 value)	Express Mail (Up to \$500 value) 1, 2 or 3 day delivery	FedEx Economy 2 days to major cities Other areas up to 4 days.	FedEx Overnight most major cities Other areas up to 3 days.
Minimum \$13 1st lb. Add \$1.75 for each add. lb. Insurance \$1.25 per \$100.	Minimum \$40 1st lb. \$4.00 for each additional lb. Includes insurance.	Minimum \$28 1st lb. Add \$1.50 for each add lb. Insurance 50¢ per \$100	Minimum \$36 1st lb. \$3.50 for each additional lb. Insurance 50¢ per \$100

INTERNATIONAL (BY COUNTRY RANGE)

	AIRMAIL (Up to \$500 value)	EXPRESS MAIL (Up to \$500 value)	FED EX PRIORITY
Mexico	Min. \$18 for 1st lb. Add \$4 for each add. lb. Insurance \$1.25 per \$100	Min. \$40 for 1st lb. Add \$4 for each add. lb. Includes insurance	Min. \$36 for 1st lb. Add \$3.50 for each add. lb. Insurance 50¢ per \$100
Central and South America	Min. \$26 for 1st lb. Add \$6.50 for each add. lb. Insurance \$1.25 per \$100	Min. \$55 for 1st lb. Add \$11.50 for each add. lb. Includes insurance	Min. \$53 for 1st lb. Add \$11.50 for each add. lb. Insurance 50¢ per \$100
Carribeans	Min. \$18 for 1st lb. Add \$4 for each add. lb. Insurance \$1.25 per \$100	Min. \$55 for 1st lb. Add \$5 for each add. lb. Includes insurance	Min. \$41 for 1st lb. Add \$4.75 for each add. lb. Insurance 50¢ per \$100
Western Europe*, Hong Kong, Japan, Singapore, China, Israel, Phillipines, Taiwan, Thailand	Min. \$26 for 1st lb. Add \$4 for each add. lb. Insurance \$1.25 per \$100	Minimum \$55 for 1st lb. Add \$5 for each add. lb. Includes insurance	Min. \$51 for 1st lb. Add \$5.00 for each add. lb. Insurance 50¢ per \$100
Australia New Zealand	Min. \$26 for 1st lb. Add \$4.00 for each add. lb. Insurance \$1.25 per \$100	Min. \$55 for 1st lb. Add \$6.25 for each add. lb. Includes insurance	Min. \$45.50 for 1st lb. Add \$6.25 for each add. lb. Insurance 50¢ per \$100
Asia**, Africa, Eastern Europe, Gibraltar, Iceland, Pacific Islands	Min. \$26 for 1st lb. Add \$6.50 for each add. lb. Insurance \$1.25 per \$100	Min. \$55 for 1st lb. Add \$12.50 for each add. lb. Includes insurance	Min. \$77.00 for 1st lb. Add \$12.50 for each add. lb. Insurance 50¢ per \$100

* Except Iceland, Gibraltar (see below)

** Except Hong Kong, Japan Singapore, China, Israel, Phillipines, Taiwan, Thailand (see above)



The Professional's Source

420 Ninth Avenue
New York, N.Y. 10001

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Customer Service inquiries:	In USA, Call Toll Free: 800.221.5743	Fax Toll Free: (24 Hours) 800.947.2215
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Name: _____ Address: _____ Apt. _____
 City: _____ State: _____ Zip: _____ Country: _____
 Phone: _____ Fax: _____ e-mail: _____

SHIP TO: (if different than above):

Name: _____ Address: _____ Apt. _____
 City: _____ State: _____ Zip: _____ Country: _____
 Phone: _____ Fax: _____ e-mail: _____

Date: _____ Amount Enclosed: \$ _____ I can be reached during the day at: _____
 Check Money Order AmEx MasterCard Visa Discover
 _____ Bank Issuing Card: _____ Exp: _____

ORDER BLANK

QUAN.	ITEM #	PAGE #		UNIT PRICE	AMOUNT

PHOTO SOURCEBOOK #1 C	SHIPPING: See page 606 for shipping terms	
	N.Y. STATE CUSTOMERS: ADD LOCAL SALES TAX OF YOUR AREA	
	TOTAL	

Signature: _____

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The Professional Photo

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